

QUALITY POLICY

Paras Valves Pvt. Ltd. committed to delivering high-quality industrial Valves & Water Meters that meet or exceed our customers' expectations and regulatory requirements. Our quality policy is built on the principles of precision engineering, continual improvement, and customer satisfaction.

We commit to the following principles in alignment with ISO 9001:2015

- **Customer Focus:** Understand and meet the evolving needs and expectations of our customers by delivering reliable, durable, and technically sound valve solutions.
- **Compliance & Quality Assurance:** Ensure compliance with all applicable statutory, regulatory, and industry-specific standards through rigorous quality assurance systems.
- **Process Approach & Risk Management:** Apply a process-driven approach and risk-based thinking to identify opportunities for improvement and eliminate non-conformities in all phases of our operations.
- **Employee Engagement:** Empower and train our workforce to perform effectively, take ownership, and contribute to the continual improvement of the Quality Management System.
- **External Provider Collaboration:** Partner with qualified External Provider who share our commitment to quality and reliability in raw materials and components.
- **Continual Improvement:** Monitor, measure, and improve our processes, products, and performance using key metrics, internal audits, customer feedback, and management reviews.
- **Sustainability & Safety:** Operate in a safe, environmentally responsible manner, integrating sustainability into our core business practices.

This policy is communicated and understood at all levels of the organization and interested parties is reviewed regularly to ensure its continued relevance and effectiveness.

Aman Sharma

Managing Director